

FORM A
PERFORMANCE TARGETS & ACCOMPLISHMENT REPORT
 FY 2018

LWD NAME: **BAYUGAN WATER DISTRICT**

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2018 Budget:						
PI 1 (Quantity) access to potable water	A. Percentage of households with access to potable water against the total number of households within the coverage of the LWD	37.21%	37.21%	CSD/OED	37.21%	100%
	B. Increase of household connections through expansion and service area saturation programs	641	700	CSD	688	98.28%
PI 2 (Quality) reliability of the service	Percentage of household connections receiving 24/7 supply of water	96.42%	90%	OED	95.44%	106%
PI 3 (Timeliness) Adequacy (should not be less than 1.2:1)	Source of Capacity of LWD to meet demands for 24/7 supply of water To compute adequacy, use formula below: $\frac{\text{Rated Capacity of Sources (cu.m/yr)}}{\text{Demand (cu.m/yr)}}$ Demand = No. of Active Connections x 5 (average household size) x 100-130 (Liters per capita per day) x 365 days x 1L/1000	>1.75:1	>1.64:1	OED	1.57:1	95.73%
B. Water Distribution Service Management						
2018 Budget:						
PI 1 (Quantity) NRW: NRW should not exceed 30%	Percentage of unbilled water to water production	24.47%	25%	OED	17.45%	143%
PI 2 (Quality) Potability	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at least 0.2 to 0.4 ppm.	0.34 ppm	0.30 ppm	OED	0.4 ppm	133%

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PI 3 (Timeliness) Adequacy/reability of service	Average response time to restore service (major and minor repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the CSC-approved Citizen's Charter of the WD.	2 hours	3 hours	OED	1.14 hours	263%	
C. Support to Operation (STO)							
2018 Budget:							
PI1 Staff Productivity Index	Categories A, B, C = 1 staff for every one hundred twenty(120) service connections. Category D = 1 staff for every one hundred (100) service connections.	1:477	1:120	HR	1:518	430%	
PI 2 Affordability	LWUA approved water rates	2%	<5% of LIG	AFD	2%	250%	
PI 3 Customer	¹ 1. Ease of Doing Business - compliance to CSC Memo No. 14-2016. 2. Percentage of Customer Complaints acted upon against received complaints. <ul style="list-style-type: none"> •Complaints through hotline #8888 acted upon within 72 hours. •Complaints received through the WD customer service unit within the period prescribed by ARTA and other issuances. 		100%	HR	100%	100%	
		100%	100%	CSD/HR	13,863/13,863=100%	100%	

¹Certificate from HR Manager & GM on the compliance to CSC Memo # 14- 2016

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D. General Administration and Support Services (GASS)							
2018 Budget:							
PI 1 Financial Viability and Sustainability	A• Collection efficiency ≥ 90%;	90%	90%	OGM	99.60%	110%	

	B• Positive Net Balance in the Average Net Income for twelve (12) months;	3,085,977	54,340.14	AFD	217,193.02	399%	
	C• Current Ratio ≥ 1.5:1	1.88:1	1.51:1	AFD	2.146:1	143%	
PI 2	In accordance with the prescribed content and period of submission (Submission of five financial reports, i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance)	4/4	4/4	AFD	4/4	100%	
a) Compliance with COA reporting requirements							
b) Compliance with LWUA reporting requirements in accordance to content and period submission	b. Compliance with LWUA reporting requirements in accordance to content and period of submission	MDS =12/12	12/12	OGM	12/12	100%	
		Financial Report = 12/12	12/12	AFD/OGM	12/12	100%	
	i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report	Microbiological Test Results = 12/12	12/12	OED/OGM	12/12	100%	
		PhyChem Result = 2/2	12/12	OED/OGM	12/12	100%	
		Chlorine Residual Report = 12/12	12/12	OED/OGM	12/12	100%	
		Approved WD Budget 2018= 1/1	1/1	AFD-Corporate Budget/OGM	1/1	100%	
		Annual Procurement Plan= 1/1	1/1	AFD-Corporate Budget/OGM	1/1	100%	
		Annual Report= 1/1	1/1	OGM	1/1	100%	

²Average Positive Net Income - EO 181-2015; LWUA MC 007-15; DBM-BC #007-2016

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PI 3 Compliance to COA AOM	³ Resolve at least 30% of COA findings stated in the AOM issued to the Agency for prior years as of December 31, 2018	61.90%	30%	AFD	71%	236%	

PI 4 Budget Utilization Rate (BUR)	Actual Disbursement on CAPEX versus Approved CAPEX budget for the current year should not be less than 85%.	86.19%	85%	AFD-Corporate Budget	88%	103.52%	
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³ Management Report (signed by GM) on resolved COA Findings