

FORM A-1
DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS

LWD Name : BAYUGAN WATER DISTRICT

Major Final Outputs/Responsible Division (1)	Performance Indicator 1 (2)	FY 2015 TARGET for Performance Indicator 1 (3)	FY 2015 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2015 TARGET for Performance Indicator 2 (6)	FY 2015 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2015 TARGET for Performance Indicator 3 (9)	FY 2015 ACCOMPLISHMENT for Performance Indicator 3 (10)	Remarks (11)
A. Water Facility Service Management										
Percentage of barangay with access to potable water against the total number of barangays within the coverage of the Byg-WD - CSD & OED	Number of applicants during site marketing survey	180 applicants	188 applied	Number of expansion projects conducted	5 expansion projects	7 expansion projects	Number of applicants paid the installation fee	700 applicants	651 Service Connections	
Percentage of household connections receiving 24/7 supply of water CSD		3,000 concessionaires complaint	343 concessionaires complained	Number of complaints facilitated	3,000 concessionaires' complaint facilitated					
Source Capacity of Byg-WD to meet demands for 24/7 supply of water OED	Total Rated Capacity	151,926.84 cu.m/month	162,604.80 cu.m/month	Average monthly billed	131,495 cu.m. water billed monthly	107,773 cu.m. water billed monthly				
B. Water Distribution Service Management										
Percentage of unbilled water to water production OED	Computation of System Recovery Rate versus Non Revenue Water	20%	15%	Volume of water produced	1,535,691.76 cu.m. of water produced	1,493,388 cu.m. of water produced	Volume of water billed	1,577,940 cu.m. water billed	1,303,333.22 cu.m. water billed	

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Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31 OED	Monitoring of laboratory results	12 laboratory results to be monitored	12 laboratory results to be monitored	Amount of chlorine used per month	60,097.83 amount of chlorine used per month	2,630.43 amount of chlorine used per month	Result of chlorine residuals and laboratory tests	.3 ppm on chlorine residuals, no positive result on bacte test, within the parameters on Phy/Chem	.38 ppm on chlorine residuals, no positive result on bacte test, within the parameters on Phy/Chem	
Average response time to restore service when there are interruptions based on the Citizen's Charter of Byg-WD proposed for approval by CSC CSD & CMD	Number of time consumed to address the complaints	3-4 hrs	1-2 hrs	Number of complaints acted	2,000 concessionaires complaint	1,239 complaints acted	Number of concessionaires satisfied	2,000 concessionaires complaint	1,239 complaints acted	
C. Support to Operations (STO)										
Staff Productivity Index										
The Staff Productivity Index of one hundred twenty (120) service connections for Category C, shall be strictly observed in the determination of the total number of positions AFD	Number of concessionaires	7,207 concessionaires	6,991 concessionaires	Number of approved plantilla of positions	22 positions	17 positions	Number of plantilla positions versus positions filled up	18 positions	17 positions	

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Reasonableness/Affordability of water rates to consumers with access connections. Water rate for 1st cu.m must not exceed 5% of the average income of LIG AFD	Approved water rates	P256.00 min water rates supposedly implemented last 2006	P204.80 min water rates	Water rates implemented	P204.80 min. rate	P204.80 min. rate				
Customer Satisfaction										
Percentage of Customer Complaints acted upon against received complaints CSD & CMD	Number of complaints lodge	3,000 complaints lodged	4,614 concessionaires complained	Number of complaints acted	3,000 complaints acted	5,121 complaints acted	Computation of complaints lodge versus acted	100%	111%	
D. General Administration and support Services (GASS)										
Financial Viability & Sustainability of Byg-WD operations (Collection Ratio, Operating Ratio, Current Ratio) AFD & CSD										
- Collection Ratio	Total collection	42,013,938.32	34,102,235.27	Total Billings	37,916,179.35	33,114,638.79	Computation of Total Collection/ (Total Billings + AR Beg.)	104%	95.36%	

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- Operating Ratio	Actual Operating Income		36,530,934.32	Actual amount of Operating Expenses versus Revenues		29,648,021.71	Computation of Income over operating expenses		123%	
- Current Ratio	Net Total Expense	41,974,781.79	35,514,038.85	Total Revenue (YTD)	42,013,938.32	37,228,546.16				
a. Compliance with COA reporting requirements in accordance with content and period of submission AFD/CMD										
Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance AFD										
- Balance Sheet	Actual amount on Current Assets		10,443,992.24	Actual amount on Current Liabilities		4,244,973.49	Computation of Current Assets versus current Liabilities		2.46%	
- Statement of Income and Expenses	Actual amount of Income		37,228,546.16	Actual amount of Expenses		35,514,038.85	Computation of Income versus Expenses		105%	

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- Statement of Cash Flows	Amount of Total Collection	42,013,938.32	50,868,491.41	Amount of Disbursement	41,974,781.79	49,494,408.79	Computation of Total Collection versus Billings and Accounts Receivable		95.36%	
- Statement of Government Equity	Amount of monthly amortization	998,217.92	710,990.16	Frequency of paid amortization	monthly	monthly	Amount reflected at the Balance Sheet			
- Notes to Financial Statement	Actual amount of Net Income and Current Ratio		2.46	Actual amount of Collection Ratio and Revenue Performance		95.36%	Computation on the Subsidiary of all accounts			
- Report on Ageing of Cash Advance	Amount of Cash Advances (CA)	357,400.00	9,776,782.99	Amount of Unliquidated CA	no unliquidated CA at the end of the month	no unliquidated CA at the end of the month	Report on unliquidated CA	no unliquidated CA at the end of the year 2015	no unliquidated CA at the end of the year 2015	
b. Compliance with LWJA reporting requirements in accordance to content and period of submission AFD, CSD, OED & OGM										


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i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report. Approved WD budget w/ Annual Procurement Plan, Annual Report AFD, CSD, PWQD & OGM										
- Monthly Data Sheet	Data Collected	4 divisions will be submitting data for report	5 divisions will be submitting data for report	Data submitted	12 Monthly Data Sheet to be submitted	12 Monthly Data Sheet to be submitted				
- Balance Sheet	Actual amount on Current Assets		10,443,992.24	Actual amount on Current Liabilities		4,244,973.49	Computation of Current Assets versus current Liabilities		2.46%	
- Income Statement	Actual amount of Collection		37,228,546.16	Actual amount of disbursement		35,514,038.85	Computation of Collection versus Receivables		105.00%	
- Cash Flow Statement	Amount of Total Collection		50,868,491.41	Amount of expenses		49,494,408.79	Computation of Total Collection versus Billings and Accounts Receivable		105%	
- Microbiological report	Number of samples collected	9 samples collected	9 samples collected	Number of samples submitted for bacte test		9 samples collected	Submission of microbiological report	12 reports	12 reports	

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- Physical/Chemical report	Number of samples collected	samples collected	samples collected	Number of samples submitted for Phy/Chem	4 samples collected	10 samples collected	Submission of Physical/Chemical report	12 reports	12 reports	
- Chlorine residual report	Number of samples taken	13,680 samples taken	13,870 samples taken	Number of days full chlorination	364 days full chlorination	364 days full chlorination	Submission of chlorine residual report	Submitted	Submitted	
- Approved WD Budget	Amount of revenues	42,018,938.32	37,228,546.16	Amount of	41,974,781.79	35,514,038.85	Net Income	44,156.53	1,714,507.31	
- Annual report	Data Collected	4 divisions will be submitting data for report	5 divisions will be submitting data for report	Number of write ups submitted	1 write up to be submitted	1 write up to be submitted				

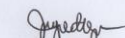
Legend:

- CSD - Commercial Services Division
- CMD - Construction & Maintenance Division
- PWQD - Production & Water Quality Division
- AFD - Adm/Finance Division
- OGM - Office of the General Manager

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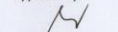
Date


JULIENE V. GODDY

Corporate Budget Assistant

Date

Approved by:


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 General Manager

Date