

FORM A-1
DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS

LWD Name : BAYUGAN WATER DISTRICT

Major Final Outputs/Responsible Division (1)	Performance Indicator 1 (2)	FY 2016 TARGET for Performance Indicator 1 (3)	FY 2016 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2016 TARGET for Performance Indicator 2 (6)	FY 2016 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2016 TARGET for Performance Indicator 3 (9)	FY 2016 ACCOMPLISHMENT for Performance Indicator 3 (10)	Remarks (11)
A. Water Facility Service Management										
Percentage of barangay with access to potable water against the total number of barangays within the coverage of the Byg-WD - CSD & PWQD	Number of applicants during site marketing survey	700 applicants		Number of expansion projects conducted	5 expansion projects to be conducted		Number of applicants paid the installation fee	700 applicants paid the installation fee		
Percentage of household connections receiving 24/7 supply of water CSD	Number of concessionaires' complaints	250 concessionaires complaint		Number of complaints facilitated	237 concessionaires complaint					
Source Capacity of Byg-WD to meet demands for 24/7 supply of water PWQD	Total Rated Capacity	149,923 cu.m./month		Average monthly billed	110,000 cu.m. water billed monthly					
B. Water Distribution Service Management										
Percentage of unbilled water to water production PWQD	Computation of System Recovery Rate versus Non Revenue Water	77%		Volume of water produced	2,158,891.20 cu.m.		Volume of water billed	1,320,000 cu.m. water billed		
Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31 PWQD	Monitoring of laboratory results	108 laboratory results to be monitored		Amount of chlorine used per month	P36,450.00/mo.		Result of chlorine residuals and laboratory tests	.3ppm		

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Average response time to restore service when there are interruptions based on the Citizen's Charter of Byg-WD proposed for approval by CSC CSD & CMD	Number of time consumed to address the complaints	1-4 hrs		Number of complaints acted	3,800 concessionaires complaint		Number of concessionaires satisfied	3,800 concessionaires complaint		
C. Support to Operations (STO)										
Staff Productivity Index										
The Staff Productivity Index of one hundred twenty (120) service connections for Category C, shall be strictly observed in the determination of the total number of positions AFD	Number of concessionaires	7,691 concessionaires		Number of approved plantilla of positions	22 positions		Number of plantilla positions versus positions filled up	17 positions		
Reasonableness/Affordability of water rates to consumers with access connections. Water rate for 1st cu.m must not exceed 5% of the average income of LIG AFD	Approved water rates	P256.00 min water rates supposedly implemented last 2006		Water rates implemented	P204.80 min. rate		-			
Customer Satisfaction										
Percentage of Customer Complaints acted upon against received complaints CSD & CMD	Number of complaints lodge	3,000 concessionaires complaint		Number of complaints acted	2,700 concessionaires complaints acted		Computation of complaints lodge versus acted	90%		
D. General Administration and support Services (GASS)										
Financial Viability & Sustainability of Byg-WD operations (Collection Ratio, Operating Ratio, Current Ratio) AFD & CSD										

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- Collection Ratio	Total collection	35,328,000.00		Total Billings	39,000,000.00		Computation of Total Collection/ (Total Billings + AR Beg.)	90%		
- Operating Ratio	Operating Expenses	34,600,000.00		Operating Revenues	38,400,000.00		Operating Expense/Operating Revenue	1.20	-	
- Current Ratio	Current Assets	10,000,000.00		Current Liabilities	4,000,000.00		Current Assets/Current Liabilities	2.5:1		
a. Compliance with COA reporting requirements in accordance with content and period of submission AFD/CMD		Submits on January 30, 2017								
Submission of five financial reports i.e. Balance Sheet , Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance AFD		Submits on January 30, 2017								
- Balance Sheet	Actual amount on Current Assets	10,000,000.00		Actual amount on Current Liabilities	4,000,000.00					
- Statement of Income and Expenses	Actual amount of Income	38,400,000.00		Actual amount of Expenses	34,600,000.00					

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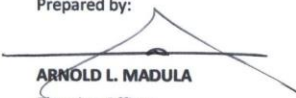
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- Statement of Cash Flows	Amount of Total Collection	35,328,000.00		Amount of Disbursement	35,200,000.00		Computation of Collection less Disbursement	128,000.00		
- Statement of Government Equity		Submits on January 30, 2017								
- Notes to Financial Statement		Submits on January 30, 2017								
- Report on Ageing of Cash Advance	Amount of Cash Advances (CA)	No unliquidated Cash Advance at the end of December 31, 2016		Amount of Unliquidated CA	0		Report on unliquidated CA	0		
b. Compliance with LWUA reporting requirements in accordance to content and period of submission AFD,CSD,OED & OGM										
i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report. Approved WD budget w/ Annual Procurement Plan, Annual Report AFD,CSD, PWQD & OGM										
- Monthly Data Sheet	Data Collected	5 divisions will be submitting data for report		Data submitted	12 Monthly Data Sheet to be submitted					
- Balance Sheet	Actual amount on Current Assets	10,000,000.00		Actual amount on Current Liabilities	4,000,000.00					

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- Income Statement	Actual amount of Income	38,400,000.00		Actual amount of disbursement	34,600,000.00		Computation of Income less Expenses	3,800,000.00		
- Cash Flow Statement	Amount of Total Collection	35,328,000.00		Amount of Disbursement	35,200,000.00		Computation of Collection less disbursement	128,000.00		
- Microbiological report	Number of samples collected	9 samples/mo		Number of samples submitted for bacte test	9 samples/mo		Submission of microbiological report	9 samples/mo		
- Physical/Chemical report	Number of samples collected	11 samples to be collected/collection		Number of samples submitted for Phy/Chem	22 samples to be submitted		Submission of Physical/Chemical report	2 reports/year		
- Chlorine residual report	Number of samples taken	11,970 samples		Number of days full-chlorination	315 days		Submission of chlorine residual report	12 reports		
- Approved WD Budget w/ Annual Procurement Plan	Amount of revenues projected	43,271,980.88		Amount of forecasted expenses	43,250,433.77		Net Income after Operating/Maint./CapEx Expenses	21,547.11		
- Annual report	Data Collected	5 divisions will be submitting data for report		Number of write ups submitted	1 write up to be submitted					

Legend:

- CSD - Commercial Services Division
- CMD - Construction & Maintenance Division
- PWQD - Production & Water Quality Division
- AFD - Adm/Finance Division
- OGM - Office of the General Manager

Prepared by:

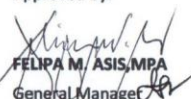

ARNOLD L. MADULA
 Planning Officer

Date


JULIENE V. GODOY
 Corporate Budget Assistant

Date

Approved by:


FELIPA M. ASIS, MPA
 General Manager

Date