

FORM A-1  
DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS

LWD Name : BAYUGAN WATER DISTRICT

Major Final Outputs/Responsible Division (1)	Performance Indicator 1 (2)	FY 2014 TARGET for Performance Indicator 1 (3)	FY 2014 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2014 TARGET for Performance Indicator 2 (6)	FY 2014 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2014 TARGET for Performance Indicator 3 (9)	FY 2014 ACCOMPLISHMENT for Performance Indicator 3 (10)	Remarks (11)
<b>A. Water Facility Service Management</b>										
Percentage of barangay with access to potable water against the total number of barangays within the coverage of the Byg-WD - CSD & OED	Number of applicants during site marketing survey	1000 applicants	1121 applicants	Number of expansion projects conducted	1 expansion project	4 expansion projects	Number of applicants paid the installation fee	700 applicants	500 applicants	
Percentage of household connections receiving 24/7 supply of water CSD	Number of concessionaires' complaints	380 concessionaires complaint	150 concessionaires complaint	Number of complaints facilitated	380 concessionaires' complaint facilitated	20 concessionaires' complaint facilitated				
Source Capacity of Byg-WD to meet demands for 24/7 supply of water OED	Computation of Average production versus average demand	20%	131%	Volume of water produced	1,860,480 cu.m. of water produced	1,549,675 cu.m. of water produced	Volume of water billed	1,550,400 cu.m. water billed	1,182,435 cu.m. water billed	
<b>B. Water Distribution Service Management</b>										
Percentage of unbilled water to water production OED	Computation of System Recovery Rate versus Non	20%	23.48%	Volume of water produced	1,860,480 cu.m. of water produced	1,549,675 cu.m. of water produced	Volume of water billed	1,550,400 cu.m. water billed	1,182,435 cu.m. water billed	
Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31 OED	Monitoring of laboratory results	12 laboratory results monitored	12 laboratory results monitored	Amount of chlorine used per month	57,233.33 amount of chlorine used per month	21,868.78 amount of chlorine used per month	Result of chlorine residuals and laboratory tests	.3 ppm on chlorine residuals, no positive result on bacte test, within the parameters on Phyl/Chem	.53 ppm on chlorine residuals, 2 positive results on bacte test, within the parameters on Phyl/Chem	
Average response time to restore service when there are interruptions based on the Citizen's Charter of Byg-WD proposed for approval by CSC & OED	Number of complaints lodge	2000 complaints lodged	4,406 complaints lodged	Number of complaints acted	2000 complaints acted	4165 complaints acted	Number of concessionaires satisfied	1800 concessionaires satisfied	4165 complaints acted	

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<b>C. Support to Operations (STO)</b>										
<b>Staff Productivity Index</b>										
The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions on an LWD in PI 3 AFD	Number of concessionaires	700 concessionaires	524 concessionaires	Number of approved plantilla of positions	22 positions	22 positions	Number of plantilla positions versus positions filled up	17 positions	17 positions	
Reasonableness/Affordability of water rates to consumers with access connections. Water rate for 1st cu.m must not exceed 5% of the average income of LIG AFD	Approved water rates	P256.00 min water rates supposedly implemented last 2006	P204.80 min water rates	Water rates implemented	P204.80 min. rate	P204.80 min. rate				
Customer Satisfaction	Number of complaints lodge	2000 complaints lodged	4634 complaints lodged	Number of complaints acted	2000 complaints acted	4165 complaints acted	Computation of complaints lodge versus acted	100% acted	89% acted	

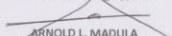
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D. General Administration and support Services (GASS)										
Financial Viability & Sustainability of Byg-WD operations (Collection Ratio, Operating Ratio, Current Ratio) AFD & CSD										
- Collection Ratio	Total collection	40,159,423.33	33,781,028.39	Total Billings	39,993,823.33	31,293,943.97	Computation of Total Collection/ (Total Billings +	95%	89.95%	
- Operating Ratio	Actual Operating Income		33,267,620.19	Actual amount of Operating Expenses versus		4.10	Computation of Income over operating expenses		1.00	
- Current Ratio	Actual amount of Current Assets		7,437,482.81	Actual amount of Current Liabilities		4,807,645.98	Computation of Current Assets/Current Liabilities		1.55	
a. Compliance with COA reporting requirements in accordance with content and period of submission AFD/OED										
Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance AFD										
- Balance Sheet	Actual amount on Current Assets		7,437,482.81	Actual amount on Current Liabilities		4,547,946.14	Computation of Current Assets versus current Liabilities		163.53	
- Statement of Income and Expenses	Actual amount of Income		33,267,620.19	Actual amount of Expenses		33,158,423.58	Computation of Income versus Expenses		100	

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- Statement of Cash Flows	Amount of Total Collection		33,781,028.39	Amount of Disbursement		33,781,028.39	Computation of Total Collection versus Billings and Accounts Receivable		92.42%	
- Statement of Government Equity	Amount of monthly amortization		86,835,614.24	Frequency of paid amortization	monthly	monthly	Amount reflected at the Balance Sheet		921,801.25	
- Notes to Financial Statement	Actual amount of Net Income and Current Ratio		P109,196.61 - Net Income 1.64% - Current Ratio	Actual amount of Collection Ratio and Revenue Performance		89.95 - Collection Ratio P109,196.61 - Revenue Performance	Computation on the Subsidiary of all accounts			
- Report on Ageing of Cash Advance	Amount of Cash Advances	P603,001.06 per month	P868,123.30 per month	Amount of Unliquidated	no unliquidated CA at the end of the month	no unliquidated CA at the end of the month	Report on unliquidated CA	no unliquidated CA at the end of the year 2014	no unliquidated CA at the end of the year 2014	
b. Compliance with LWUA reporting requirements in accordance to content and period of submission AFD, CSD, OED & OGM										
i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report AFD, CSD, OED & OGM										
- Monthly Data Sheet	Data Collected	4 divisions will be submitting data for report	4 divisions will be submitting data for report	Data submitted	12 Monthly Data Sheet to be submitted	12 Monthly Data Sheet to be submitted				

	- Monthly Data Sheet	submitted to LWUA every end of each quarter	Submits to LWUA Monthly Data Sheet every 4th week of the preceeding month	OGM	Submitted to LWUA 2nd week of the preceeding month	100%	
	- Microbiological/Physical and chemical Water Testing report	submitted to LWUA every end of each quarter	Submits to LWUA and DOH every 4th week of the preceeding month	OED	Submitted to LWUA and DOH 2nd week of the preceeding month	100%	
	- Chlorine residual report	submitted to LWUA every end of each quarter	Submits to LWUA and DOH every 4th week of the preceeding month	OED	Submitted to LWUA and DOH 2nd week of the preceeding month	100%	
	- Approved WD Budget w/ Annual Procurement Plan	Submitted to DBM last January 29, 2013	Submits to DBM every 1st week of February 2014	AFD	Submitted to DBM 1st week of February 2014	100%	
	- Annual report	submitted to LWUA every end of each quarter	Submits to LWUA every 3rd week of January	OGM	Submitted to LWUA 3rd week of January	100%	

Legend:  
CSD - Commercial Services Division  
OED - Operations & Engineering Division  
AFD - Adm/Finance Division  
OGM - Office of the General Manager

Recommending Approval:

  
ARNOLD L. MADULA  
Planning Officer

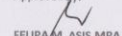
Date

Prepared by:

  
JULIENNE V. GODOY  
Corporate Budget Ass

Date

Approved by:

  
FELIPA M. ASIS, MPA  
General Manager

Date